

Tele-translation Services



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What is this?

This is a telephone translation service offered by the Balearic Women's Institute to different professional services in order to provide attention and information to immigrant women who do not know the official languages of the Balearic Islands.

It guarantees communication with women, both in case of emergency (victims of gender violence or other crimes) and in daily care in general and specialised services (social services, local police, shelters, Women's Information Centre, Psychological Care Service, 24-hour Service, etc.) When necessary, the professional attending to the woman requests the tele-translation service and connects with the interpreter, who simultaneously translates the conversation, thus eliminating all types of language barrier.

It is provided by means of a mobile phone equipped with a binaural or a fixed telephone, connected to a network of interpreters and is active 24 hours a day, 365 days a year.

What services does it offer?

Teletranslation for the following languages:

- n All year round, at any time in: English, French, German, Chinese, Arabic, Romanian, Berber, Italian, Portuguese, Russian, Polish, Czech, Turkish, Indian and Bulgarian.
- n From 8 AM to 6 PM, from Monday to Friday in: Japanese, Bambara, Suniki, Norwegian, Swedish, Finnish, Greek, Ukrainian, Thai, Slovak, Wolof, Lithuanian, Poular, Dutch, Hungarian, Brazilian, Slovak, Basque, Croatian, Danish, Korean, Urdu, Armenian, Mandinga, Afghan, Albanian, Bosnian, Georgian, Galician, Persian and Syrian.

What are the advantages?

- n Confidentiality
- n Tele-translation in over 50 languages
- n Translations 24 hours a day, 365 days a year. Anytime, Anywhere.
- n Professional interpreters
- n Ease of use and portability
- n Solution to language barriers



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